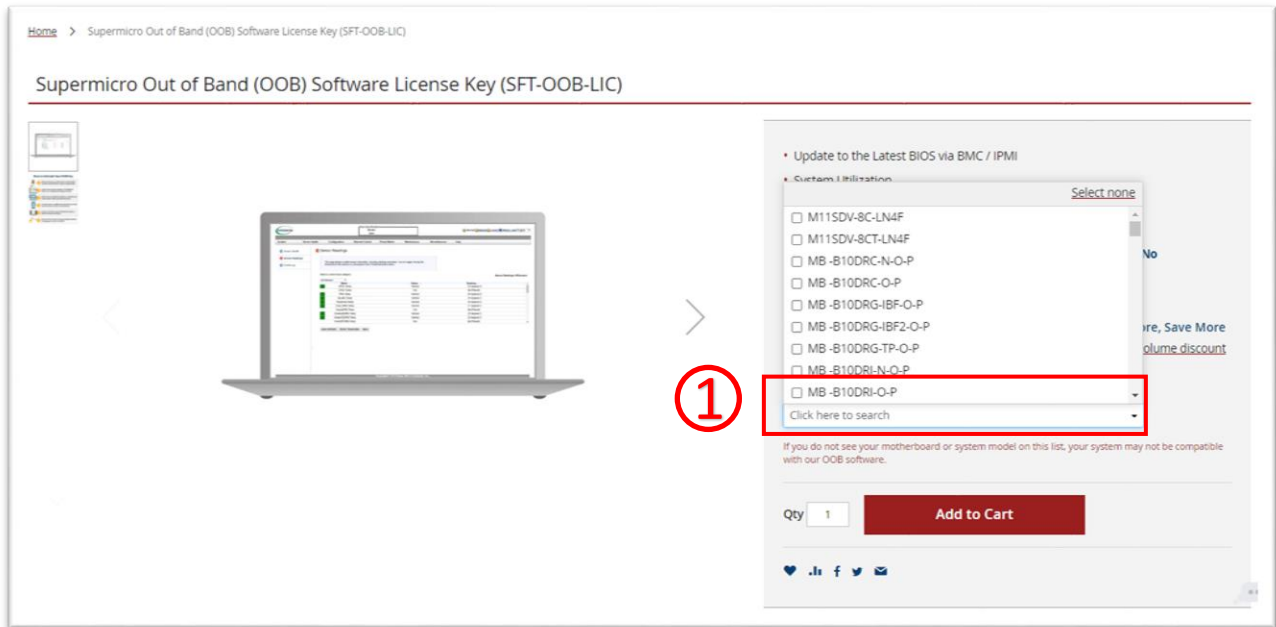
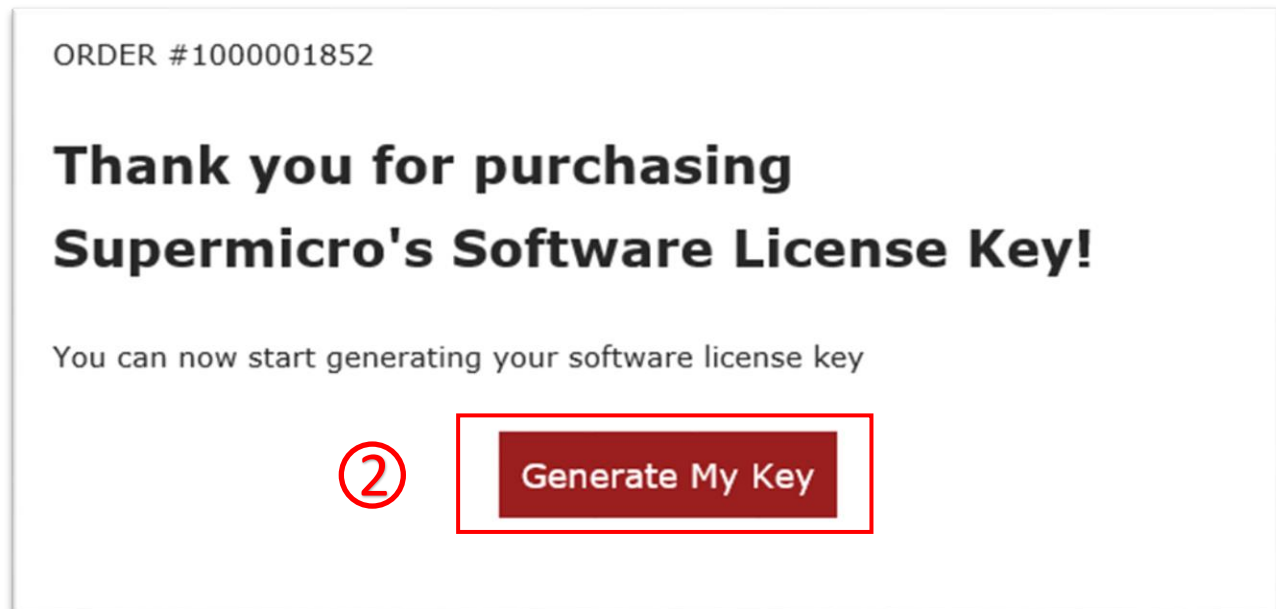


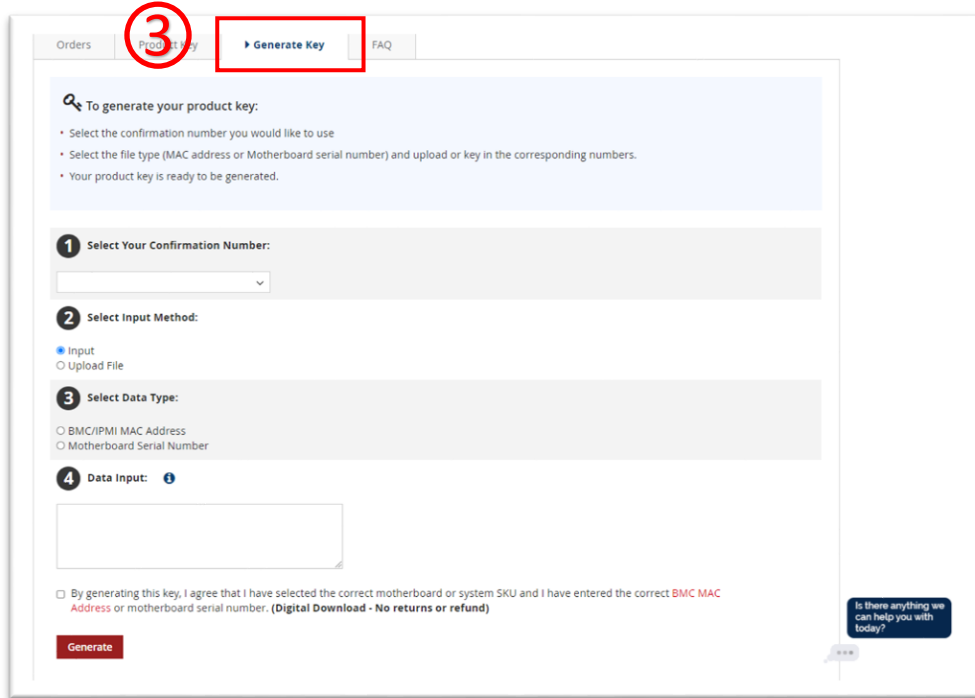
**Step 1** Select motherboard/system type and “Add to Cart”. After purchasing, you will receive an email within 1 hour when your key is ready to be generated.



**Step 2** Check your email and click “Generate My Key”. If you do not see the email, please look in your junk folder.



**Step 3** Log in to your eStore account and click on 'My Account'. Go to "My Software" from the left menu and select "Generate Key" on the top menu.

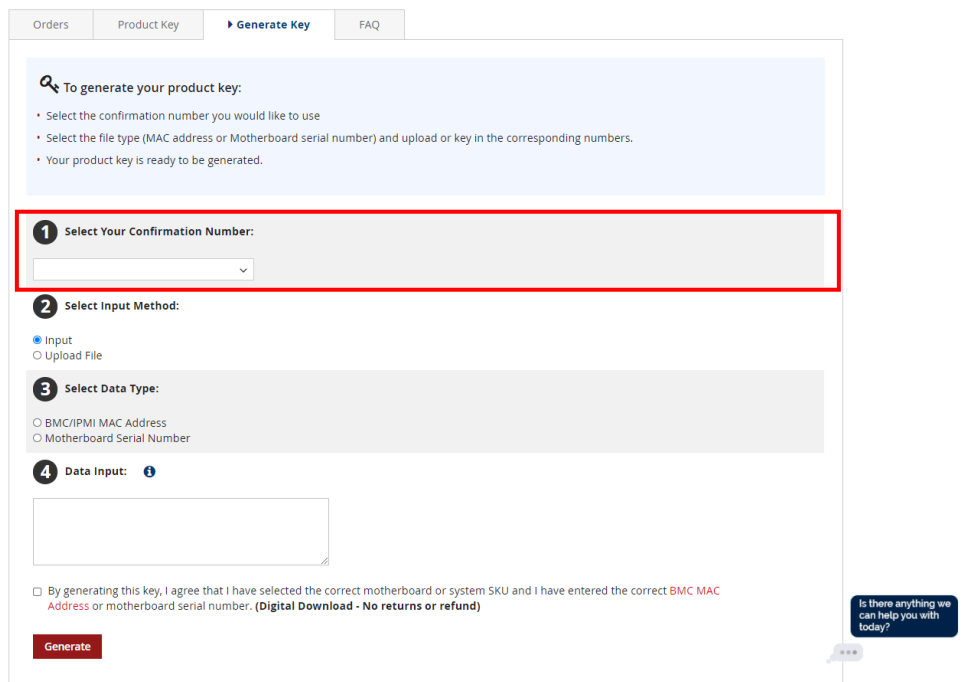


The screenshot shows the 'Generate Key' page in the eStore interface. The 'Product Key' menu item is circled in red with the number '3'. The page contains the following sections:

- To generate your product key:**
  - Select the confirmation number you would like to use
  - Select the file type (MAC address or Motherboard serial number) and upload or key in the corresponding numbers.
  - Your product key is ready to be generated.
- 1 Select Your Confirmation Number:** A dropdown menu.
- 2 Select Input Method:** Radio buttons for 'Input' (selected) and 'Upload File'.
- 3 Select Data Type:** Radio buttons for 'BMC/IPMI MAC Address' and 'Motherboard Serial Number'.
- 4 Data Input:** A text input field.
- A checkbox with the text: "By generating this key, I agree that I have selected the correct motherboard or system SKU and I have entered the correct BMC MAC Address or motherboard serial number. (Digital Download - No returns or refund)".
- A red 'Generate' button.
- A chat bubble in the bottom right corner: "Is there anything we can help you with today?"

**Step 4** Select an invoice. The invoice needs to have an OOB key available; it will not work if you select an invoice that shows zero keys available.

4



The screenshot shows the 'Generate Key' page with a red box highlighting the '1 Select Your Confirmation Number' section. The page contains the following sections:

- To generate your product key:**
  - Select the confirmation number you would like to use
  - Select the file type (MAC address or Motherboard serial number) and upload or key in the corresponding numbers.
  - Your product key is ready to be generated.
- 1 Select Your Confirmation Number:** A dropdown menu, highlighted with a red box.
- 2 Select Input Method:** Radio buttons for 'Input' (selected) and 'Upload File'.
- 3 Select Data Type:** Radio buttons for 'BMC/IPMI MAC Address' and 'Motherboard Serial Number'.
- 4 Data Input:** A text input field.
- A checkbox with the text: "By generating this key, I agree that I have selected the correct motherboard or system SKU and I have entered the correct BMC MAC Address or motherboard serial number. (Digital Download - No returns or refund)".
- A red 'Generate' button.
- A chat bubble in the bottom right corner: "Is there anything we can help you with today?"

**Step 5** Select Input Method and have your BMC MAC address or motherboard serial number ready. You can either select 'Upload File' to upload a txt or csv file, or select 'Input' to input your data.

Orders | Product Key | **Generate Key** | FAQ

To generate your product key:

- Select the confirmation number you would like to use
- Select the file type (MAC address or Motherboard serial number) and upload or key in the corresponding numbers.
- Your product key is ready to be generated.

1 Select Your Confirmation Number:

2 **Select Input Method:**

Input  
 Upload File

3 Select Data Type:

BMC/IPMI MAC Address  
 Motherboard Serial Number

4 Data Input: ⓘ

By generating this key, I agree that I have selected the correct motherboard or system SKU and I have entered the correct BMC MAC Address or motherboard serial number. (Digital Download - No returns or refund)

Generate

Is there anything we can help you with today?

**Step 6** If you select Input Method as 'Input', make sure the data input follows the following format.

Orders | Product Key | **Generate Key** | FAQ

To generate your product key:

- Select the confirmation number you would like to use
- Select the file type (MAC address or Motherboard serial number) and upload or key in the corresponding numbers.
- Your product key is ready to be generated.

1 Select Your Confirmation Number:

2 Select Input Method:

Input  
 Upload File

3 **Select Data Type:**

BMC/IPMI MAC Address  
 Motherboard Serial Number

4 Data Input: ⓘ

By generating this key, I agree that I have selected the correct motherboard or system SKU and I have entered the correct BMC MAC Address or motherboard serial number. (Digital Download - No returns or refund)

Generate

Is there anything we can help you with today?

**BMC MAC Address**

XX:XX:XX:XX:XX:XX

XXXXXXXXXXXX

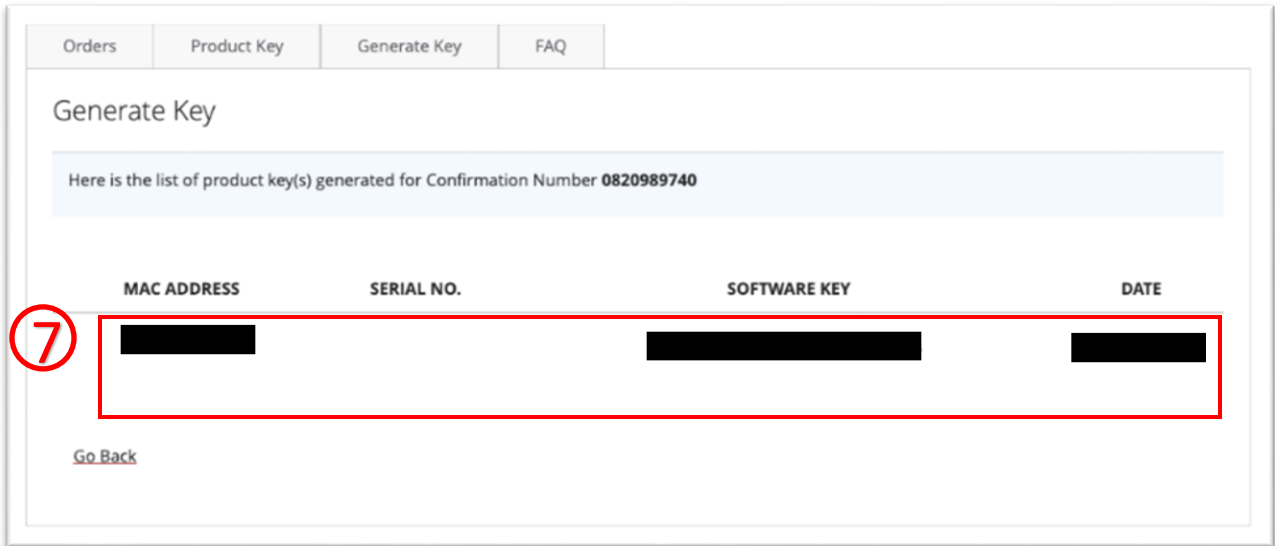
**Motherboard Serial Number**

XXXXXXXXXXXX

Please make sure there are no spaces in between each BMC MAC Address and motherboard serial number. Our input area only supports one BMC MAC address or motherboard serial number per line.

**Step 7** Click “GENERATE”.

For X11, if successful, the Product Key would be shown under “Generate Key”; if failed, please chat with or email us at [estore-support@supermicro.com](mailto:estore-support@supermicro.com).



Orders | Product Key | **Generate Key** | FAQ

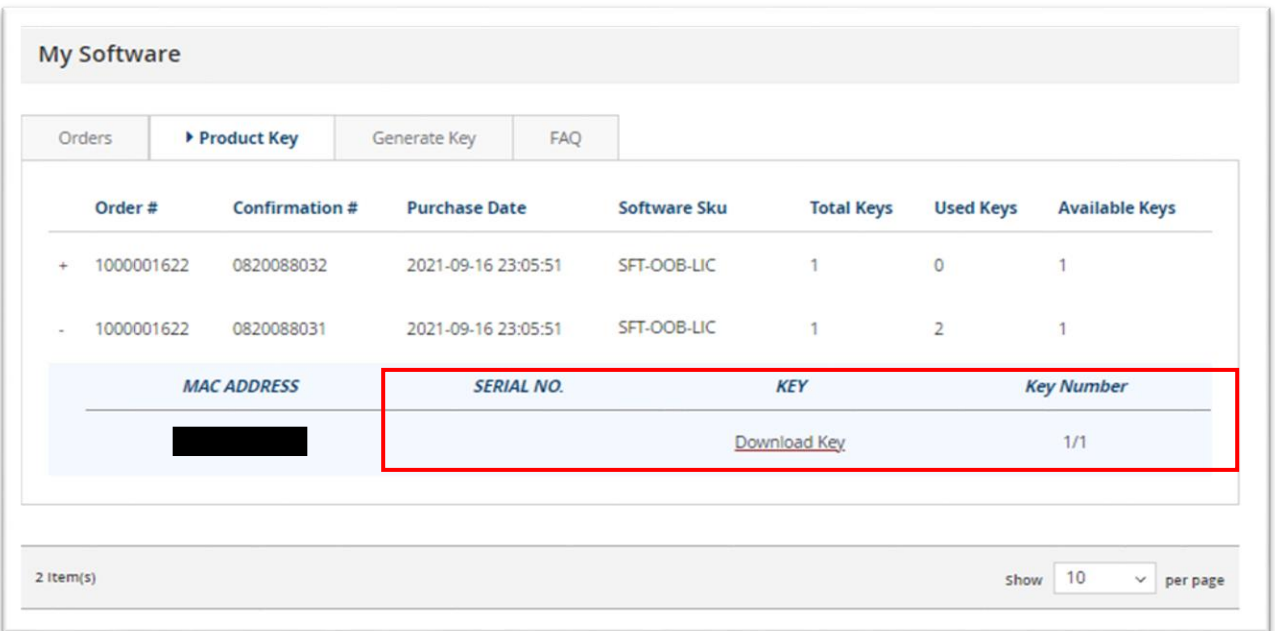
### Generate Key

Here is the list of product key(s) generated for Confirmation Number **0820989740**

MAC ADDRESS	SERIAL NO.	SOFTWARE KEY	DATE
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[Go Back](#)

For X12, if successful, the Product Key would be ready to download under “Generate Key”; if failed, please chat with or email us at [estore-support@supermicro.com](mailto:estore-support@supermicro.com).



### My Software

Orders | **Product Key** | Generate Key | FAQ

Order #	Confirmation #	Purchase Date	Software Sku	Total Keys	Used Keys	Available Keys
+ 1000001622	0820088032	2021-09-16 23:05:51	SFT-OOB-LIC	1	0	1
- 1000001622	0820088031	2021-09-16 23:05:51	SFT-OOB-LIC	1	2	1

MAC ADDRESS	SERIAL NO.	KEY	Key Number
[REDACTED]	[REDACTED]	<a href="#">Download Key</a>	1/1

2 Item(s) show 10 per page



**Step 8** Once the key is generated, you will receive an additional email with your key(s) and instructions. Choose one of the three ways and follow the instructions to activate your key.

## Your License Key is ready to be used!

Please find the License key below or in the attachment.

8

BMC MAC Address	Product Key
[REDACTED]	[REDACTED]

Please check [My Software](#) for additional keys not listed above.

### How do you want to upload your key?

1. [IPMI Web GUI](#) (Simplest way to upload)
2. [SUM](#) (Requires SUM software)
3. [SSM](#) (Requires SSM software)
4. [Redfish](#)

For X12, you would need to refer to the attached file and follow the instructions to activate your key.

## Your License Key is ready to be used!

Please select a method below to upload your key(s).

BMC MAC Address	Product Key
AC1F6B86EC92	Attached File

Please check [My Software](#) for additional keys not listed above.